

Subject: QNT Weekly: IoT Forces Manufacturers to Rethink Supply Chain Contracts**From:** "ASQ" <bounceback@asq.org>**Date:** 02/03/2018 23:06**To:** <mcasquilho@tecnico.ulisboa.pt>View mobile version [here](#).

QNT WEEKLY

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2018 | Feb. 26-March 2

The internet of things (IoT) is forcing organizations to **rethink their supply chain contracts**. Also in this issue of *QNT Weekly*: four ways to **ensure you're hiring top talent**; Porsche becomes the first auto manufacturer to **successfully test blockchain in vehicles**; despite the popularity of chatbots, more than half of **consumers would rather talk to a person**; the top five **manufacturing applications for robotics** in 2018; and **Apple opens medical clinics** for its employees.

Rethinking Supply Chain Contracts In the World of Connected Things

Mondaq Business Briefing

While innovation brings new opportunity, it also can bring new challenges for manufacturers. As more and more "smart" products incorporate computer and software elements, **manufacturers must evaluate whether they have the appropriate supply chain practices and procedures** in place to handle the addition of these elements. This may include revising their contracting practices and documents.

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Study Finds Consumers Aren't Grasping the Purpose of Chatbots

The Interview Process: 4 Simple Ways to Make It 'Forward-Thinking'

Indian Technology News

The pursuit of top talent isn't just **an immediate goal that hiring managers face in their efforts to satisfy their organizations' internal needs**. It also is a challenge they face for meeting the evolving expectations of their customer base. Employee networking fuels a remarkable number of successful hires. A February 2016 LinkedIn study of HR managers found that 85% of jobs at the organization surveyed were filled by networking.

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The Top 5 Manufacturing Applications Ripe for Robotics in 2018

Porsche Is First Automaker To Successfully Test Blockchain in Cars

Contify Automotive News

Porsche is the first auto manufacturer to implement and successfully test blockchain in a vehicle. Transactions based on this technology are secure and can be processed far more quickly than anything that has come before. The **applications tested include locking and unlocking the vehicle via an app, temporary access authorizations and new business models** based on encrypted data logging.

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Apple Is Opening 'AC Wellness' Clinics for Its Employees

Mobile Payments Today

While artificial intelligence (AI) and chatbots are clearly proving useful for retailers when it comes to improved customer engagement and experience, consumers aren't big fans. A PointSource study surveyed 1,000 U.S. consumers and found that while 90% of consumers feel organizations are prepared to best use chatbots, **over half said they would still rather talk to a customer service representative.**

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Indian Manufacturing News

Manufacturers and engineers tend to have a love-hate relationship with robotics. For older generations, the fear of industrial automation taking over the jobs of human workers is already very tangible. While some of these fears are legitimate, increased industrial automation is generally viewed favorably by society. As a result, **technology is making its way into nearly every aspect of the manufacturing industry.**

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CNNMoney.com

Apple is quietly planning "AC Wellness" clinics it describes as **"an independent medical practice dedicated to delivering compassionate, effective healthcare to the Apple employee population."** The organization has posted jobs and is seeking "health partners" to "help patients improve their health and wellness through sustainable behavior change." Apple says AC Wellness is coming in the spring.

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